

September 29, 2016

Brandon Lewis  
3050 Amwiler Road  
Atlanta, Georgia 30350



RE: Recent Insurance Claim Settlements for NAI Portfolio

Dear Brandon,

We at NAI would like to express our sincere thanks and gratitude for the role you and your company played in handling two of our firm's largest clients insured losses because of fire and flood in early 2016.

As you are aware, these events caused major damage to both clients headquarters as well as disrupted many other tenants of the buildings.

Your participation, expertise, and professionalism were essential in processing our clients claims in a timely manner and working with the insurance company to convince them to relocate the operations was critical to the future of their business.

Thanks to your precise claims expertise and leadership, the claims were brought to settlement and closure far faster than anyone expected. The proceedings were instrumental for us to reestablish the buildings and get them back online improved and better than prior to the losses. Your teams handling of the local code enforcement taskforce and building inspectors was perhaps the best of seen in this county.

It is always a pleasure to deal with competent, professional people who can achieve results and we would highly recommend your company and the services you provide to our clients on a continuing basis if the need arises or to anyone in need of an insurance adjustment company.

Brandon, my personal thanks to you and your team at Strategic Claim Consultants for working closely and expeditiously with me so we could get my clients back up and running while getting back to business as usual.

If I can be of any assistance to you in the future, please do not hesitate to contact me directly at 678-789-1617 or 404-812-4014.

Regards,

David Dixon  
Managing Director/Top Producer  
NAI Global, NAI Brannen Goddard