February 13, 2022

Reference letter for Strategic Claim Consultants.

To whom it may concern,

We have just completed a journey of almost two years with Michael Fried and Brandon Lewis, and we couldn't be happier with the outcome of our claim. What started off as a probable repair prior to engaging Fried and team, turned into an opportunity for a total loss and scrape and re-build. This was something we weren't considering prior to engaging them and wouldn't have known to go after given our lack of knowledge around construction, insurance policies and what is available to us. Michael Fried was our advocate and liaison with our insurance company, taking that burden off our shoulders so that we could focus on our daily lives and the re-build process. It would have been an overwhelming, marriage challenging, stressful process to have tried this on our own, and the results, and our overall happiness, would not have been close! Initially, I thought that the percentage they charged was high, but seeing the final results showed that they earned every penny and fought for us the entire time, even after the larger amount was paid out very early in the process. If you find yourself in the unfortunate position of needing to use your home insurance policy, don't trust the insurance companies to have your best interest at heart, get Michael Fried and team to be your advocate and let the experts handle it. We love our new house, and it would not have been possible without them. We highly recommend them!

Best,

Stephen and Megan Johnson