

## GULFSIDE VILLA CONDOMINIUM ASSOCIATION

14259 Perdido Key Drive  
Pensacola, FL 32507

February 10, 2023

Brandon,

It's been over two years since you and I had our last conversation regarding our damaged condo building. It's been a long struggle in getting a reasonable settlement from Frontline Insurance but because of the expertise of your employees and the attorney that your company recommended we have prevailed, and the re-construction work has begun. Your team performed like champions throughout the entire process, including the legal part as well. They knew what they were doing and never wavered. I especially want to single out John Chartrand. John has been my lighthouse that has educated and guided me through a process that I had never been involved in before. He is an honest, dedicated employee that always took time for a question and would always provide accurate information. I consider John a friend.

Thanks again.

Charles Vickery  
President  
Gulfside Villa Condo Association