

April 30, 2013

Brandon,

I just wanted to thank you and your team for the outstanding work and services you have performed for me and my family.

Your team's understanding and in-depth knowledge of our various policies and coverage gave us the necessary confidence to engage you to navigate the insurance claims process on our behalf.

Given the fact that we were traveling during one of our significant losses, we felt it imperative that we hire a skilled and experienced loss consultant to protect our interests. We knew that the insurance company would have their own game plan that would work best for them so we wanted to make sure that we had the expertise to protect our assets and maximize our recovery.

Your inherent understanding of the policies, recovery strategy, and risk relations provided us with great comfort and enabled us to maximize our claim.

The tenacity you demonstrated while obtaining our initial advances never waned and you completed our settlements as strong as you started them. Our structure and contents losses were all handled with precision, compassion, and accuracy.

The complexity of some of our claims created unique challenges for our family at the time of the loss. Your professional approach to managing our losses allowed us to focus on our normal day to day activities without distraction..

In closing, not only would I recommended your expertise and services to any business or residential policy holder that suffers a catastrophic loss but I would also say that you are best in class at handling the details and specificity of an insurance claim.

Your services were invaluable and our assets are not only as they were pre-loss, but actually improved based on your detailed forensic approach to settlements.

Please feel free to have potential clients call me for a personal conversation and/or reference at 404-580-2664 or email me at halkrav@gmail.com.

Sincerely,

Hal Kravitz